

Form 18	Date Completed <i>dtcomplete</i>							
	M	M	D	D	Y	Y	Y	Y

Assessment: 2 ☐ baseline

PEW Tracking Survey

1. Do you access the internet or your email for personal use at (click all that apply)....	YES	NO
a. Home <i>q1_a</i>	1 ☐	0 ☐
b. Work <i>q1_b</i>	1 ☐	0 ☐
c. Anywhere with smart phone <i>q1_c</i>	1 ☐	0 ☐
d. Someplace else <i>q1_d</i> Specify _____ <i>q1_desc</i>	1 ☐	0 ☐

2. For the next questions, you may use Answer Guide G for responses. About how often do you use the internet or email from	Several times a day	About once a day	3-5 days a week	1-2 times a week	Less than once a week	Never
e. Home <i>q2_a</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
f. Work <i>q2_b</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
g. Anywhere with smart phone <i>q2_c</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
h. Someplace else <i>q2_d</i> Specify _____ <i>q2_d_desc</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐

3. For these next questions, you may use Answer Guide H for responses. On a typical day, about how many hours do you spend on the internet at ...	More than 8	7-8	5-6	3-4	1-2	None
a. Home <i>q3_a</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
b. Work <i>q3_b</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
c. Anywhere with smart phone <i>q3_c</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐
d. Someplace else <i>q3_d</i> Specify _____ <i>q3_desc</i>	6 ☐	5 ☐	4 ☐	3 ☐	2 ☐	1 ☐

4. Please tell me if you ever use the internet to do any of the following things. Do you ever use the internet to.../ Did you happen to do this YESTERDAY , or not?			
	Have ever done this	Did yesterday	Have not done this
a. Send or Read e-mail <i>q4_a</i>			

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	3 ☐	2 ☐	1 ☐
b. Get financial information online, such as stock quotes or mortgage interest rates, online banking <i>q4_b</i>	3 ☐	2 ☐	1 ☐
c. Participate in an online discussion, a listserv, or other online group forum that helps people with personal issues or health problems <i>q4_c</i>	3 ☐	2 ☐	1 ☐
d. Create or work on your own online journal or blog <i>q4_d</i>	3 ☐	2 ☐	1 ☐
e. Read someone else's online journal or blog <i>q4_e</i>	3 ☐	2 ☐	1 ☐
f. Use a social networking site like Facebook, LinkedIn <i>q4_f</i>	3 ☐	2 ☐	1 ☐
g. Look for information Wikipedia <i>q4_g</i>	3 ☐	2 ☐	1 ☐
h. Use Twitter or another service to share updates about yourself or to see updates about others <i>q4_h</i>	3 ☐	2 ☐	1 ☐

5. Now, we'd like to ask if you've looked for information ONLINE about certain health or medical issues. Specifically, have you ever looked one for		
	Yes	No
a. Information about a specific disease or medical problem <i>q5_a</i>	1 ☐	0 ☐
b. Information about a certain medical treatment or procedure <i>q5_b</i>	1 ☐	0 ☐
c. Information about doctors or other health professionals <i>q5_c</i>	1 ☐	0 ☐
d. Information about hospitals or other medical facilities <i>q5_d</i>	1 ☐	0 ☐
e. Information about alternative treatments or medicines <i>q5_e</i>	1 ☐	0 ☐
f. Information about experimental treatments or medicines <i>q5_f</i>	1 ☐	0 ☐
g. Information about exercise or fitness <i>q5_g</i>	1 ☐	0 ☐
h. Information about prescription or over-the-counter drugs <i>q5_h</i>	1 ☐	0 ☐
i. Information about depression, anxiety, stress or mental health issues <i>q5_i</i>	1 ☐	0 ☐
j. Information related to health insurance, including private insurance, Medicare or Medicaid <i>q5_j</i>	1 ☐	0 ☐
k. Information about how to lose weight or how to control your weight <i>q5_k</i>	1 ☐	0 ☐
l. Information about how to stay healthy on a trip overseas, such as immunizations and shots <i>q5_l</i>	1 ☐	0 ☐
m. Information about any other health issue <i>q5_m</i>		

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	1 ☐	0 ☐
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6. There are many different activities related to health and medical issues a person might do on the internet. I'm going to read a list of things you may or may not have ever done online related to health and medical issues. Just tell me if you happened to do each one or not. Have you....		
	Yes	No
a. Signed up to receive updates about health or medical issues <i>q6_a</i>	1 ☐	0 ☐
b. Read someone else's commentary or experience about health or medical issues on an online news group, website or blog <i>q6_b</i>	1 ☐	0 ☐
c. Listened to a podcast about health or medical issues <i>q6_c</i>	1 ☐	0 ☐
d. Consulted rankings or reviews online of doctors or other providers <i>q6_d</i>	1 ☐	0 ☐
e. Consulted rankings or reviews online of hospitals or other medical facilities <i>q6_e</i>	1 ☐	0 ☐
f. Posted a review online of a doctor <i>q6_f</i>	1 ☐	0 ☐
g. Posted a review online of a hospital <i>q6_g</i>	1 ☐	0 ☐
h. Tagged or categorized online content about health or medical issues <i>q6_h</i>	1 ☐	0 ☐

6. Thinking about the LAST time you went online for health or medical information...Did you go online to look for information related to YOUR OWN health or medical situation or SOMEONE ELSE'S health or medical situation <i>q7</i>	Own	Someone else's	Both
	1 ☐	2 ☐	3 ☐
7. Did the health information you found in the LAST time online have a MAJOR impact on your own health care or the way you care for someone else, a MINOR impact, or no impact at all <i>q8</i>	Major impact	Minor impact	No impact at all
	1 ☐	2 ☐	3 ☐

8. In which of the following ways, if any, did the information you found online affect your own health care or the way you care for someone else? Did the information your found online			
	Yes	No	N/A
a. Affect a decision about how to treat an illness or condition <i>q9_a</i>			

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	2 ☐	1 ☐	0 ☐
b. Change your overall approach to maintaining your health or the health of someone you help take care of <i>q9_b</i>	2 ☐	1 ☐	0 ☐
c. Change the way you cope with a chronic condition or manage pain <i>q9_c</i>	2 ☐	1 ☐	0 ☐
d. Affect a decision about whether to see a doctor <i>q9_d</i>	2 ☐	1 ☐	0 ☐
e. Lead you to ask a doctor new questions, or to get a second opinion from another doctor <i>q9_e</i>	2 ☐	1 ☐	0 ☐
f. Change the way you think about diet, exercise, or stress management <i>q9_f</i>	2 ☐	1 ☐	0 ☐

9. Now thinking about ALL the sources you turn to when you need information or assistance in dealing with health or medical issues, please tell me if you use any of the following sources. When you need information or help with health or medical issues, do you...		
	Yes	No
a. Ask friends and family members <i>q10_a</i>	1 ☐	0 ☐
b. Ask a health professional, such as a doctor <i>q10_b</i>	1 ☐	0 ☐
c. Contact your insurance provider, whether a private insurance company, Medicare or Medicaid <i>q10_c</i>	1 ☐	0 ☐
d. Use books or other printed reference materials <i>q10_d</i>	1 ☐	0 ☐
e. Search the internet for information <i>q10_e</i>	1 ☐	0 ☐
f. Use another source not mentioned already <i>q10_f</i> (Specify) _____ <i>q10_f_desc</i>	1 ☐	0 ☐

10. Have you been HELPED by following medical advice or health information found on the Internet <i>q11</i>				
	Yes, major help	Yes, moderate help	Yes, minor help	No
	3 ☐	2 ☐	1 ☐	0 ☐

11. Have you been HARMED by following medical advice or health information found on the internet? <i>q12</i>				
	Yes, Serious harm	Yes, moderate harm	Yes, minor harm	No

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	3 ☐	2 ☐	1 ☐	0 ☐
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12. Have you ever posted comments, queries or information about health or medical matters in any of these places online?		
	Yes	No
a. In an online discussion, a listserv, or other online group forum <i>q13_a</i>	1 ☐	0 ☐
b. On a blog <i>q13_b</i>	1 ☐	0 ☐
c. On a social networking site such as Facebook, MySpace or LinkedIn <i>q13_c</i>	1 ☐	0 ☐
d. On a website of any kind, such as a health site or news site that allows comments and discussion <i>q13_d</i>	1 ☐	0 ☐
e. On Twitter or other status updates <i>q13_e</i>	1 ☐	0 ☐

13. Thinking about what you have done on social networking sites like Facebook, have you....		
	Yes	No
a. Gotten any health information on the sites <i>q14_a</i>	1 ☐	0 ☐
b. Started or joined a health-related group on a social networking site <i>q14_b</i>	1 ☐	0 ☐
c. Followed your friends' personal health experiences or updates on the site <i>q14_c</i>	1 ☐	0 ☐